

# Please let us know how you use the Zig Zag bus service and your views on the proposed timetable

either by completing the internet consultation survey at [www.wiltshire.gov.uk/consultations](http://www.wiltshire.gov.uk/consultations), or by answering the questions below then returning this form to us at the address shown at the bottom of the page:

1. Which town or village do you live in ? \_\_\_\_\_

2. How often do you use the Zig Zag bus services at the moment ? (please tick one box)

- 5 or more days a week       twice per week       Less than once per week  
 3 or 4 times per week       once per week       Less than once per month

3. When you use this service, what is the purpose of your journey? (please tick all that apply)

- Travel to/from work       To attend medical appointments  
 To attend school or college       To visit friends and relations  
 Travel for shopping       To connect with trains at Trowbridge or Bradford on Avon

4. Does the current timetable meet your main travel needs? (please tick)       Yes       No       partly

5. Would the proposed timetable meet your needs? (please tick)       Yes       No       partly

7. If you have answered 'No' or 'Partly' to question 5, what specific journeys would you not be able to make and how often do you need to make these journeys ?

8. Do you wish to make any other comments on these proposals ?

9. Finally please give us a bit more information about yourself:

What is your age group? (please tick)       under 17       17-25       26-45       46-64       over 65

Are you male or female? (please tick)       Male       Female

Do you consider yourself disabled ?       No  
 Yes - if so does this affect your ability to walk?       Yes       No

## Proposed changes to the Zig Zag bus service linking Trowbridge, Bradford on Avon, Holt, Melksham, Corsham and Chippenham



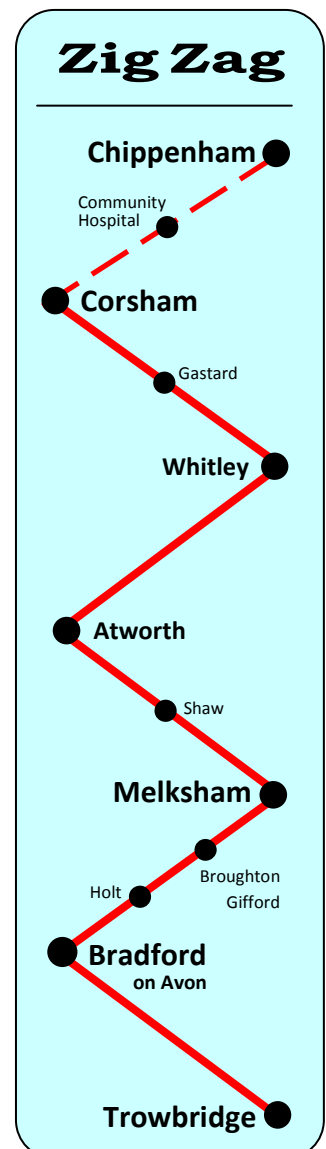
# We want your views !

Wiltshire Council is reviewing a number of poorly used bus services, with the aim of providing them in a more cost effective manner whilst continuing to meet local needs.

The Zig Zag bus service which links Trowbridge, Bradford on Avon, Holt, Broughton Gifford, Melksham, Shaw, Atworth, Whitley, Gastard, Corsham and Chippenham, is one of those that is being reviewed and we invite your views on how the proposed changes that are summarised in this leaflet, will affect you.

To provide us with your feedback, please either complete the consultation survey on the Wiltshire Council website, a link to which can be found at [www.wiltshire.gov.uk/consultations](http://www.wiltshire.gov.uk/consultations), or fill in the questionnaire on the back of this leaflet and return it to us at the address shown on the bottom of the page, by Friday 2 August 2013.

Produced by Wiltshire Council's Passenger Transport Unit



# Zig Zag Bus Service

## Summary of the proposed changes

The Zig Zag bus service is currently operated by 3 bus companies on behalf of Wiltshire Council, who funds the entire service. The service is designed to meet a variety of transport needs, including journeys to work, education and shopping in all five of the towns that it serves.

Although some journeys are reasonably well used, many journeys carry less than 10 passengers with some journeys carrying even fewer. Use of the service north of Melksham is particularly disappointing, having reduced in recent years following the improvements to the Bath-Melksham service which now also calls at Whitley.

The current timetable is also very expensive to provide because on weekdays it requires the use of at least two buses. However, surveys suggest that the majority of the needs of our existing passengers could be met by altering the timetable so that it can be operated using fewer vehicles.

Wiltshire Council has produced a new timetable which we believe will enable the service to be provided in a more cost effective manner, whilst retaining links to the most popular destinations at times when they are most needed. A copy of the proposed timetable is shown opposite.

We are keen to hear how well you feel these new arrangements would meet your own travel needs and so would be grateful if you could either complete the consultation survey on the Wiltshire Council website, a link to which can be found at [www.wiltshire.gov.uk/consultations](http://www.wiltshire.gov.uk/consultations), or fill in the questionnaire on the back of this leaflet and return it to us in the post by 30 June 2012.

### Proposed Zig Zag bus timetable from January 2014

	<u>Mondays to Fridays</u>								<u>Saturdays</u>					
		TB		X				TB	TB			TB		
<b>Corsham, Newlands Rd</b>	<b>0720</b>	--	<b>1000</b>	<b>1130</b>	--	--	--	--	--	<b>1000</b>	<b>1205</b>	--	<b>1615</b>	--
Gastard, Harp & Crown	0724	--	1004	1134	--	--	--	--	--	1004	1209	--	1619	--
Whitley, Corsham Road	0727	--	1007	1137	--	--	--	--	--	1007	1212	--	1622	--
Atworth, Purlpit	0732	--	1012	1142	--	--	--	--	--	1012	1217	--	--	--
Atworth, Clock	0734	--	1014	1144	--	--	--	--	--	1014	1219	--	--	--
Shaw, Church	0739	--	1019	1149	--	--	--	--	--	1019	1224	--	1625	--
Dunch Lane	--	--	1020	<b>R</b>	--	--	--	--	--	1020	<b>R</b>	--	--	--
Melksham, Asda	<b>R</b>	--	1023	<b>R</b>	--	--	--	--	--	1023	<b>R</b>	--	--	--
<b>Melksham, Market Place</b>	<b>0747</b>	<b>0900</b>	<b>1028</b>	<b>1157</b>	<b>1205</b>	<b>1340</b>	<b>1635</b>	<b>1805</b>	--	<b>1028</b>	<b>1233</b>	<b>1433</b>	<b>1633</b>	<b>1805</b>
Broughton Gifford, Fox	0758	0908	1036	--	1213	1348	1643	--	0908	1036	1241	1441	1641	--
Holt, Station Road	--	0913	<b>R</b>	--	<b>R</b>	<b>R</b>	--	--	0913	<b>R</b>	<b>R</b>	<b>R</b>	--	--
Holt, Three Lions	0803	0916	1041	--	1218	1353	1648	1813	0916	1041	1246	1446	1646	1813
Bradford on Avon, Bridge	<b>B</b>	<b>B</b>	1046	--	1223	<b>B</b>	<b>B</b>	1818	<b>B</b>	1046	1251	1451	1651	1818
<b>TROWBRIDGE, Town Centre</b>	<b>0820</b>	<b>0933</b>	<b>1058</b>	--	<b>1235</b>	<b>1408</b>	<b>1703</b>	--	<b>0933</b>	<b>1058</b>	<b>1303</b>	<b>1503</b>	<b>1703</b>	--

	<u>Mondays to Fridays</u>								<u>Saturdays</u>					
		TB		X				TB	TB			TB		
<b>TROWBRIDGE, Town Hall</b>	--	<b>0855</b>	<b>1100</b>	--	<b>1240</b>	<b>1410</b>	<b>1555</b>	<b>1710</b>	--	--	<b>1100</b>	<b>1310</b>	<b>1510</b>	<b>1710</b>
Bradford on Avon, Bridge	0751	<b>B</b>	1111	--	1251	<b>B</b>	<b>B</b>	<b>B</b>	0825	--	1111	1321	<b>B</b>	<b>B</b>
Holt, Three Lions	0756	0911	1116	--	1256	1428	1613	1728	0830	--	1116	1326	1528	1728
Holt, Station Road	--	0913	<b>R</b>	--	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>	--	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>
Broughton Gifford, Fox	--	0918	1121	--	1301	1433	1618	1733	0835	--	1121	1331	1533	1733
<b>Melksham, Market Place</b>	<b>0806</b>	<b>0928</b>	<b>1131</b>	<b>1200</b>	<b>1311</b>	<b>1443</b>	<b>1628</b>	<b>1743</b>	<b>0845</b>	<b>0850</b>	<b>1131</b>	<b>1341</b>	<b>1543</b>	<b>1743</b>
Melksham, Asda	--	0931	--	1203	<b>R</b>	1446	--	1746	--	0853	1134	<b>R</b>	1546	1746
Dunch Lane	--	0934	--	--	<b>R</b>	<b>R</b>	--	<b>R</b>	--	0856	1137	<b>R</b>	<b>R</b>	<b>R</b>
Shaw, Church	--	0937	--	1206	<b>R</b>	<b>R</b>	--	<b>R</b>	--	0859	1140	<b>R</b>	<b>R</b>	<b>R</b>
Atworth, Clock	--	0939	--	--	<b>R</b>	1451	--	1751	--	0901	1142	<b>R</b>	1551	1751
Atworth, Purlpit	--	0944	--	--	<b>R</b>	1454	--	1754	--	0906	1147	<b>R</b>	1554	1754
Whitley, Corsham Road	--	0949	--	1209	<b>R</b>	1459	--	1759	--	0911	1152	<b>R</b>	1559	1759
Gastard, Harp & Crown	--	0952	--	1214	--	1504	--	1804	--	0914	1155	--	1604	1804
<b>Corsham, Town Centre</b>	--	<b>0958</b>	--	<b>1220</b>	--	<b>1510</b>	--	<b>1810</b>	--	<b>0920</b>	<b>1200</b>	--	<b>1610</b>	<b>1810</b>

Please note that the Zig Zag bus would be required to undertake school journeys between 0820 and 0855, and between 1510 and 1600

**Key:** **B** - This journey runs via Staverton where it forms part of town bus service 68  
**R** - The bus will only call at this point if required by passengers on the bus  
**X** - this journey may only operate on certain days of the week

**TB** - This journey would be operated by a Trowbridge Town or Melksham Town service bus (as at present).